

KAWAI & YAMAHA or OTHER SPECIFIED QUALITY PIANOS

Both Kawai and Yamaha have the world's finest piano manufacturing facilities. Quality is paramount ...from the selection of the finest raw materials, to the final evaluation and approval by quality control personnel with final evaluation and approval by the world's foremost artists. Pianos defined as NEW are: Pianos that have never been sold via a retail store to the public and/or with build dates within one year of the current date. KeyArts-JPUSA also provides a warranty on certain approved pianos other than Kawai and Yamaha. KeyArts Piano of Houston warrants your piano to function as designed and to hold tune at A=440 Hz & to be free from defects of workmanship and materials, both original and/or new that would impede the use and operation of the piano during the warranty period of either **Five (5) Years, or One (1) Year from the date of purchase.** The warranty period is noted on this document for the specific piano purchased. KeyArts does not claim 100% technical equivalence to a similar current date, NEW piano. This warranty is transferable. This warranty does not apply to routine maintenance, tuning, regulation, voicing & normal wear, custom technical work or damage caused by negligence in transportation. Verify insurance, certification and qualifications of your mover. Furthermore, this warranty does not apply if defects or other problems are due to the following:

- 1. Accidental damage of any nature.
- 2. Abuse, modifications, negligence, or use in extreme climate or in other conditions not suitable for pianos.
- 3. The piano's serial number has been removed, altered or defaced.

Upon discovery of a defect, contact KeyArts if said defect is the **direct result of defective workmanship or materials.** We will repair such defect within a reasonable period of time without charge. If a defect cannot be repaired or is not cost effective to do so, we will replace the piano with a similar instrument. Prior authorization by KeyArts is required for any repair or replacement under this warranty. In the event that your piano shall prove defective in workmanship or materials, your remedy shall be the repair or replacement if necessary, as stated under this warranty. Under no circumstances shall KeyArts be liable for any loss or damage, direct, incidental or consequential, arising out of the use of or inability to use this piano. Please keep in mind that pre-owned, factory restored or conditioned pianos are not considered "New" but are termed "Near New" or "As-New" and could have very minor cosmetic defects which will not materially affect the performance of or the value of the instrument. In addition we do not guarantee that parts are new or that this piano is 100% rebuilt to exact NEW piano specifications. (Yamaha & Kawai Pianos Only):During the first year of purchase the purchaser may choose to return the piano for replacement should there be a condition that cannot be corrected. This condition must be certified and documented by a qualified piano technician.

This warranty is in lieu of all other warranties, statements or representation and unless stated herein, are void unless provided otherwise by state law. Pianos used, stored or purchased for use in extreme climates with prolonged high or low humidity percentages and/or temperatures during the year, must be protected by appropriate and approved equipment to maintain humidity and temperature within normal ranges. Normal temperature & humidity ranges are ideal at c. 74 F. & 45% RH. In practical use, pianos do not function well in extremes of humidity and temperature. Placement of this or any piano in tropical or desert environments where extremes are common is not recommended unless proper controls are in place. See KeyArts Humidity & Temp guides on our websites. Your piano bench, if new, is fully warranted for one year from the date of original retail purchase of your piano.

Installations of any add-on player piano systems, digital enhancement system, humidity control system or similar products, does not void this warranty. However, any parts that have been modified or any parts added to the original instrument, are not covered by this warranty. This warranty does not extend to pianos located outside the fifty United States of America, the District of Columbia and Canada.

Transferable Warranty

If you decide to sell your piano, this warranty is transferable to the purchaser. The purchaser is entitled to all of the benefits and assumes the responsibilities of this warranty for the remainder of the period. KeyArts is not responsible for unauthorized custom technical work or repairs. Unauthorized repairs, custom work or any modification will void this warranty.

Owner Responsibilities Summary

In order for KeyArts—JPUSA to provide proper warranty service, it is necessary that the purchaser of a piano assume certain responsibilities:

1. Send the Registration card to KeyArts-JPUSA promptly after your purchase, or be prepared to provide purchase information. You should understand that you do not have to return a registration card in order for your piano to be covered under this warranty, However, if the date of the original purchase is unknown, KeyArts-JPUSA reserves the right to set the warranty period starting date by the year of manufacture or the first date sold to the dealer.
2. Notify your dealer, KeyArts-JPUSA of any warranty related concerns immediately upon their discovery. Any repair must be authorized by KeyArts.
3. Permit KeyArts-JPUSA or an authorized agent to inspect and provide warranty service, which will be completed within a reasonable time.

Maintenance and Use

Your piano should be reasonably used and maintained. This warranty does not apply to failure caused by the following:

1. Failure to provide reasonable, necessary and proper care and maintenance and/or repair. Repairs must be authorized by KeyArts in advance of any work done.
2. Abnormal strain, neglect, abuse, modification or accidental damage.
3. Exposure to extremes in temperature or humidity.

4. Original and transfer of Warranty may be void if this piano is placed in a heavy use commercial venue, or other venues where extreme demands and use are common resulting in unusual or consistent damage claims.

Warranty Information

Should you have questions regarding your piano warranty, please contact KeyArts-JPUSA:

KeyArts Houston
Mail address: 14703 Sugar Plum Ln., Houston, TX 77062
Email: KeyArts@att.net
281-488-2055 Tel
+1(281)249-5366 Fax
Revised 1.2013



Model / Finish: **Serial No.** **Size:**

Bld. Date :

Purchase Date :

<i>DOC#:</i>

Registered Owner:

Authorized Dealer: *KEYARTS HOUSTON*

Warranty Period: *5 Years from purchase date.*

Authorized Signature: _____
C. Anthony Pessarra, President

*Thank you for choosing KeyArts Houston
Yamaha—Kawai and Other Fine Pianos*

*Please keep this document in a safe place.
Always include the model and serial numbers in any
Correspondence with your dealer.*

<p><u>TRANSFER WARRANTY WITH SALE OF THIS INSTRUMENT</u> <small>KeyArts reserves the right to void transfer of warranty if the piano is used in commercial venues. See warranty terms.</small> The remaining warranty period from the original purchase date is hereby transferred to the Purchaser by: _____, Owner. Purchaser : _____ Address: _____ . Telephone _____ Date of Sale: _____</p> <p><small>PLEASE CONTACT <i>KEYARTS-JAPANPIANOS</i> WITH UPDATE OF NEW OWNER INFORMATION. This Warranty Transfer is not valid unless notification is furnished within 30 DAYS OF SALE. 281-488-20556 Email: KeyArts@att.net</small></p>



KeyArts™

Piano of Houston

**ACOUSTIC PIANO
TRANSFERABLE
WARRANTY**

1 or 5 Years

