

# KeyArts™ Piano of Houston

Warranty Document - Institutional and Private Sales

1yr - 3 yr - 5 yr - 10 yr - Terms Available

14703 Sugar Plum Ln. Houston, TX 77062 (MAIL) Ph: 281-488-2055; Fax: 281-990-8960; Cell: 979-236-4938

Warehouse Location: 14102 Bay Pointe. Ct., Houston, TX 77062

Email: CHASA@HOUSTON.RR.COM • www.keyartspianohouston.com • www.capkeyarts.com/mirror.html



## KAWAI - YAMAHA INSTITUTIONAL and PERSONAL WARRANTY

Both Kawai and Yamaha have the world's finest piano manufacturing facilities. Quality is paramount ...from the selection of the finest raw materials, to the final evaluation and approval by quality control personnel with final evaluation and approval by the world's foremost artists.

KeyArts Piano of Houston warrants your piano to be free from defects of workmanship and materials during the warranty period of: \_\_\_ Year (s) from the date of purchase. This warranty is transferable.

This warranty does not apply to routine maintenance, tuning, regulation and voicing. Furthermore, this warranty does not apply if defects are due to the following:

- 1. Accidental damage.
- 2. The piano is abused, modified or negligently used.
- 3. The piano's serial number has been removed, altered or defaced.

Upon discovery of a defect, contact KeyArts if said defect is the direct result of defective workmanship or materials. We will repair such defect within a reasonable period of time without charge. If a defect cannot be repaired or is not cost effective to do so, we will replace the piano with a similar instrument. Prior authorization by KeyArts is required for any repair or replacement under this warranty. In the event that your piano shall prove defective in workmanship or materials, your remedy shall be the repair or replacement if necessary, as stated under this warranty. Under no circumstances shall KeyArts be liable for any loss or damage, direct, incidental or consequential, arising out of the use of or inability to use this piano. Please keep in mind that pre-owned, factory restored pianos are not considered as "New" but are termed "Near New" and could have very minor cosmetic defects which will not materially affect the performance of or the value of the instrument. This warranty is in lieu of all other warranties, statements or representation and unless stated herein, are void unless provided otherwise by state law.



Make/Model	
Serial No.	
Finish	
Date of Purchase	
Buyer/Institution	
Address	
Phone/Contacts	
Price	
Warranty Terms	

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C. Anthony Pessarra, Owner